

EXHIBITOR SERVICE MANUAL

47TH INTERNATIONAL CONFERENCE & EXPOSITION ON ADVANCED CERAMICS & COMPOSITES

ICACC/ACERS 2023

JANUARY 24-25, 2023 DAYTONA BEACH OCEAN CENTER

1700 35th St, Unit 102 • Orlando, Florida 32839 T. 407.872.2223 • F. 407.872.8644 • Email: orders@gobencs.com

Goben ICACC / ACERS 2023

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Dear Exhibitor:

On behalf of The American Ceramic Society and its Engineering Ceramics Division, I thank you for exhibiting at the 47th International Conference & Exposition on Advanced Ceramics & Composites (ICACC) at the Daytona Beach Ocean Center. Please note deadlines for discounted services in this service manual.

Exhibit Move-In and Move-Out:

Exhibitor Move-In: Tuesday, January 24, 2023Noon – 4 p.m.Exhibitor Move-Out: Wednesday, January 25, 20237:30 p.m. – Midnight

Expo Hours

Tuesday, January 24, 2023	5 – 8 p.m.
Wednesday, January 25, 2023	5 – 7:30 p.m.

A poster session and reception are scheduled each evening during Expo hours to ensure strong traffic.

Exhibitor Badges & Expo Only Passes

Each exhibiting company will receive one (1) full-conference registration for each 10 ft. x 10 ft. booth and up to (3) Expo- Only passes for staff not attending the full conference but staffing your booth. Registration information will be sent separately.

Booth Rental Includes:

- Draped 8-ft-high back wall and 3-ft-high side rails
- Show floor is carpeted
- 6-ft skirted table with 2 sides chairs, wastebasket/liner
- One (1) standard electrical outlet (500-watt)
- ID sign with company name and booth number
- One full-conference admission for one company representative
- Admission to exhibit for up to three company representatives to staff the booth
- Complimentary admission to the exposition only for your customers and prospects
- Complimentary listing in online expo directory on www.ceramics.org
- An electronic list of all attendees (names and addresses only) will be available upon request by March 1, 2023.

We look forward to seeing you in Daytona Beach!

Regards,

Mona Thiel

National Sales Director The American Ceramic Society Phone: (614) 794-5834 <u>mthiel@ceramics.org</u>



STATEMENT OF POLICY:

The American Ceramic Society (ACerS) is committed to ensuring that all ACerS activities are free from discrimination, harassment, and/or retaliation of any form. ACerS seeks to foster an environment promoting the free expression and exchange of scientific ideas. ACerS is committed to ensuring equality of treatment and opportunity and freedom from harassment for all members and participants regardless of race, gender, nationality, religious beliefs, gender identity, color, age, marital status, sexual orientation, disabilities, ancestry, personal appearance, or any other basis not relevant to scientific merit. Violators of this policy will be subject to discipline by the Society.

DEFINITION OF HARASSMENT:

Harassment includes, but is not limited to, offensive verbal comments related to gender, gender identity and expression, sexual orientation, disability, physical appearance, body size, race, national origin, religion, age, marital status, military status, or any other status protected by law; deliberate intimidation; stalking; following; harassing photography or recording; sustained disruption of talks or other events; and inappropriate physical contact. Attendees asked to stop any harassing behavior are expected to comply immediately.

DEFINITION OF SEXUAL HARASSMENT:

Sexual harassment does not refer to occasional compliments or other generally acceptable social behavior. Sexual harassment refers to verbal, physical, and visual conduct of a sexual nature that is unwelcome and offensive to the recipient. By way of example, sexual harassment may include such conduct as sexual flirtations, advances, or propositions; verbal comments or physical actions of a sexual nature; sexually degrading words used to describe an individual; an unwelcome display of sexually suggestive objects or pictures; sexually explicit jokes; and offensive, unwanted physical contact such as patting, pinching, grabbing, groping, or constant brushing against another's body. Attendees asked to stop any sexually harassing behavior are expected to comply immediately.

SCOPE OF POLICY:

This policy applies to all attendees of ACerS meetings, events, and activities, including members, non-members, partnering organizations, volunteers, students, guests, staff, contractors, exhibitors, and all other participants related to ACerS events and activities.

REPORTING AN INCIDENT:

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact an ACerS staff member immediately. ACerS staff can be identified by the official staff badge, their name and title. All complaints will be treated seriously and will be investigated promptly.

Names(s) and Contact Information Onsite to Report an Incident:

- 1. ACerS Executive Director, Mark Mecklenborg, ph 614-794-5829 / email: ExecDirector@ceramics.org
 - 2. ACerS President email: ACerSPresident@ceramics.org

DISCIPLINARY ACTION:

All reports of harassment will be directed immediately to the ACerS leadership team who may consult with and engage other ACerS staff, leaders and legal counsel as appropriate. Conference security and/or local law enforcement may be involved, as appropriate based on the specific circumstances. In response to a report of harassment, the ACerS leadership team or ACerS staff will take appropriate action. Such actions range from a verbal warning to ejection from the event without a refund. Repeat offenders may be subject to further disciplinary action, such as being banned from participating in future ACerS conferences or events and/or permanently expelled from ACerS membership.

The full ACerS Code of Conduct policy can be viewed at: https://ceramics.org/wp-content/uploads/2021/03/Appendix-3-Anti-Harassment-Policy-Rev-Oct-2020.pdf

INTERNATIONAL CONFERENCE AND EXPOSITION ON **ADVANCED CERAMICS** AND COMPOSITES



Exhibit Rules and Regulations:

All of the following items are understood and accepted as part of the contract between The American Ceramic Society (ACerS) and the Exhibitor for the licensing of booth space at the 47th International Conference and Exposition on Advanced Ceramics & Composites (the "Exhibition"), which will be held at the Davtona Beach Ocean Center in Daytona Beach, Florida (the "Exhibit Hall).

1. Exhibit Management: The words "Show Management" or "Management" as used herein refer to The American Ceramic Society (ACerS).

2. Arrangement of Exhibits: Exhibitor agrees to arrange their exhibits so as not to obstruct the general view of nor hide other exhibits. A maximum back wall height on linear booths is restricted to 8 feet, with a 4-foot restriction imposed on all materials in the remaining space forward to the aisle. No partitions other than the side rails provided are allowed unless specifically approved in advance. No exhibit or exhibitor's demonstration or audio shall interfere with a neighboring exhibit. Failure to comply with Exhibit rules and regulations for design and construction may result in on-site modifications at the exhibitor's expense. Management reserves the rights to restrict, reject, or prohibit any exhibit, in whole or in part, which because of noise, safety hazards or for other prudent reasons becomes objectionable. If an exhibit or exhibitor is ejected for violation of these rules, no return of rental shall be made. Show Management reserves the right to modify the layout of exhibit space. Exhibitors will be notified of changes prior to set-up.

3. Solicitation or Product Demonstrations: Exhibitor may give out envelopes, catalogs, circulars and folders, or other advertising material in its booth only. The distribution of such items from booth to booth, or in the aisles, meeting rooms, registration area, or elsewhere, is strictly prohibited. Aisles in front of the booths must be kept completely clear. Operation of devices having objectionable sound will not be allowed. Engines or any kind of equipment may be operated only with the consent of Management. All property destroyed or damaged by the Exhibitor must be replaced in its

original condition by Exhibitor at its own expense. Any Exhibitor failing to comply with policies relating to solicitation, product demonstrations or distribution of materials risks being removed from the exhibition.

4. Restrictions on Selling: With the exception of Show Management's Services Booth(s), all over-the-counter sales or sales of any kind that involve the exchange of currency for goods received during the exhibition are strictly prohibited. Purely promotional giveaways and drawings are permitted so long as they do not cause undue disruption, as determined by Show Management.

5. Staffing Booths and Dismantling of Displays:

Exhibitor agrees to have at least one person in its booth during Show hours. Exhibit Hall's closure date and time is communicated in the Exhibitor's Manual. Packing crates/boxes will not be returned to the exhibit booth(s) until all visitors have left the Exhibit Hall floor. Exhibitor agrees not to pack material or dismantle booth until after the Exhibit Hall's closure date and time without permission of Show Management. All dismantling must be finished and all exhibit materials must be out of the exhibit area no later than the specified date and time, which is communicated in the Exhibitor's Manual.

6. Charges: The Exhibitor agrees to pay all charges incurred in connection with drayage, freight and express shipments, labor and services, floral displays, signs, photography, or any special services ordered. The Exhibitor shall be liable for all bills charged against its space and its booth.

7. Liability/Insurance: ACerS and all organizations and individuals employed by or associated with them in connection with this Exhibit shall have no responsibility and shall be held harmless by all exhibitors for damage or loss to any person resulting from fire, theft, and any other cause whatsoever, including accident or injury to exhibitors, their employees and agents, the public, or others. The exhibitor agrees to pay promptly for any and all damages to the exhibit building or its equipment incurred through the negligence or the intentional acts of exhibitor or the exhibitor's employees or agents. Exhibitors agree to protect, save and hold ACerS forever harmless for any damages or charges imposed for actions of the exhibitors, and hold harmless ACerS

against and from any and all losses, costs (including attorneys fees), damage, liability or expense arising from or out of, or by reason of any accident or bodily injury or other occurrence to any person or persons, including the exhibitor, its agents, employees and business invitees which arises from or out of, or by reason of, said exhibitor's occupancy and use of Exhibit premises or a part thereof. The Exhibitor is responsible for the placement and cost of insurance relating to its participation in the show. The Exhibitor shall carry liability insurance of at least \$1 million. Exhibitor agrees to furnish immediately to Management upon request certificates of insurance pertaining to all policies of insurance carried by the Exhibitor together with satisfactory evidence from the insurers of the continuation of such policies. If the Exhibitor fails to comply with any of the foregoing, in addition to any other rights or remedies available to Management at law or under this contract, Management shall have the right to take possession of the display space for such purposes as it sees fit and the Exhibitor will be held liable for the full contract price for the said space.

8. Exhibitor Losses: ACerS shall have no responsibility for safety or damage to exhibitor's property or for lost shipments either coming in or going out, nor for moving costs. Damage to inadequately packed property is exhibitor's own responsibility. If exhibit fails to arrive, exhibitor is nevertheless responsible for exhibit space rental. Exhibitors are advised to insure against these risks.

9. INTERPRETATION: The interpretation of these regulations and their application is the final responsibility of ACerS, which reserves the right to make reasonable amendments to these regulations in the best interest of the Exhibitors.

10. COMPLIANCE: Exhibitor agrees to comply at all times with the terms of this contract and shall be subject to all rules, regulations and requirements of the Exhibit Hall management.

11. CANCELLATION POLICY: a.) If the Exhibitor notifies ACerS of the cancellation in writing 60 days prior to the opening of the show, 50% of the total space rental fee will be retained by ACerS.

b.) NO REFUNDS WILL BE GRANTED FOR ANY CANCELLATION RECEIVED 30 DAYS PRIOR TO THE OPENING DAY OF THE EXHIBIT. THE EXHIBITOR WILL REMAIN LIABLE FOR THE TOTAL SPACE RENTAL FEE.

12. Termination of Exhibit: If in the sole opinion of ACerS, which shall be conclusive, the presentation of the Exhibition is prevented either prior to or during the period of the Exhibitor's occupancy, or use or access to the facilities and equipment of the Exhibition is impeded by fire, strikes, other than strikes of the Exhibitor, acts of God, national emergency or for any other cause beyond the control of ACerS, ACerS may cancel this contract and Exhibitor waives any claim against ACerS for damages by reason of such cancellation except that ACerS shall return to the Exhibitor the amount already paid for space in the Exhibit Hall for this specific event or such portion thereof as shall represent the proportionate part of said Exhibition not held, less a pro-rata share of the pre-Exhibition expenses. In no event shall ACerS be liable for any lost profits or incidental, consequential or punitive damages, even if advised of the possibility of same.

ADDITIONAL INFORMATION: It is agreed that the Exhibitor will abide by the rules and regulations as stated above before, during, and after the respective exhibit, and by any other reasonable rules considered necessary by ACerS or by the respective facility, provided these do not materially alter the Exhibitor's contractual rights. If any further information is required concerning the allotment of space in the Exhibit Hall, please contact ACerS Exhibit Management: Mona Thiel National Sales Director The American Ceramic Society Phone: (614) 794-5834 mthiel@ceramics.org

Official Exhibitor Services Supplier for the ICACC / ACerS 2023

You can log in if you prefer to order online!

How do I log in?

Once the show is available online, you will receive an automated email that includes your personalized show code. All information within the email will allow you to retrieve show documents, order online, and submit changes to your order.

If you did not receive a show code and wish to order online, please contact us at (407) 872-2223 or email orders@gobencs.com

Please be aware that you will need to create a new account when you place your first order.

Don't worry - it's quick and easy and will help us serve you better.

Please note Goben CS Fees/Charges:

Goben Convention Services assesses fees for changes and cancellation of your show order.

Please review the following.

• After orders are submitted online, you will have up to 24 hours to add/ remove items from your order without penalty. After the order processes, a 5% administrative fee is charged for all changes/refunds.

• Due to preparations and equipment readiness, orders that are cancelled 1 week before the move - in date are assessed a 50% cancellation fee.

• For orders cancelled on day of move- in or after delivery to booth, cancellation fee is 100%.

Questions?

Contact Customer Service at (407) 872-2223 or email orders@gobencs.com

goben Convention Services

ICACC / ACERS 2023

EXHIBITOR COMPASS

Exhibit Move In		
Day	Date	Time
Tuesday	January 24, 2023	12pm - 4pm

Exhibitor Hours

Day	Date	Time
Tuesday	January 24, 2023	5pm - 8pm
Wednesday	January 25, 2023	5pm - 7:30pm

Exhibit Move Out

Day	Date	Time
Wednesday	January 25, 2023	7:30pm - 12am

Dismantle | Carrier Check-In

To ensure that all exhibitor materials are removed from the exhibit facility by the exhibitor move-out deadline, please have your carriers check in by:

Day	Date	Time
Wednesday	January 25, 2023	9:30pm

Re-Route Time

If your carrier has not checked in your shipment will be re-routed with the show carrier at:

Day	Date	Time
Wednesday	January 25, 2023	9:31pm

Dismantle | Move Out Deadline

All exhibitor materials must be removed from the exhibit facility by:

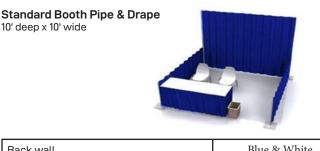
Day	Date	Time
Wednesday	January 25, 2023	12am

See Carrier Check-in time above to ensure that you plan according to the dismantle/move out deadline.

Important Information

Schedules listed above are subject to change by show management. Should any shipments/materials be left at the exhibit venue after the Dismantle & Move Out Deadline, Goben Convention Services reserves the right to re-route all shipments/materials via the preferred carrier of Goben Convention Services. Any and all shipping and handling charges by the preferred carrier of Goben Convention Services will be billed and paid by the exhibitor. Goben Convention Services is not responsible for shipping charges of freight/materials left after the Move Out Deadline.

Booth Information



Back wall	Blue & White	
Side walls	Blue	
Table skirt	Show Color	

Included Booth Package Equipment	Quantity
6'x30" Skirted Table in Show Colors	1
Booth Identification Sign	1
Wastebasket with Liner*	1
Chairs	2
Carpet (gray) 1	
Standard Electrical Outlet	1

There are no substitutions with included booth package equipment Your preferred alternatives may be ordered through the exhibitor manual.

*Wastebasket with liner does not include emptying of trash or booth vacuuming. Cleaning services if required must be ordered through the exhibitor manual.

Important Dates

	Mark your Calendar	
Shipments can start arriving at Advance Warehouse	Thursday, January 3, 2023	
Discount deadline orders received with confirmed payment.	Tuesday, January 10, 2023	
Last Day for Shipment to arrive at warehouse w/o surcharge	Tuesday, January 17, 2023	
Last day for shipments to arrive at warehouse	Friday, January 20, 2023	
Shipments can start arriving at Show Site	Tuesday, January 24, 2023 STRICTLY ENFORCED	
Move Out	January 25, 2023	
Driver check in for move out	January 25, 2023 by 9:30pm	
Re-Route Shipment or Time	January 25, 2023 at 9:31pm	

Daytona Beach Ocean Center c/o Goben Convention Services 101 North Atlantic Ave. Daytona Beach, FL 32118

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SERVICE CONTRACTOR INFORMATION & CONTACTS

Quick contacts

Registration – Booth Assignment

Monica Thiel | ACerS T. 614-794-5834 Email: mthiel@ceramics.org

Shipping – Storage – Furniture - Plants Signs – Labor – Carpet – Cleaning

> Lolly Oldson | Goben Convention Services T. 407-872-2223 | F. 407-872-8644 Email: lolly@gobencs.com

Custom Furniture

Lolly Oldson | Goben Convention Services T. 407-872-2223 | F. 407-872-8644 Email: lolly@gobencs.com

Audio VIsual

Myra Murray | Goben Convention Services T. 407-872-2223 | F. 407-872-8644 Email: myra@gobencs.com

Electrical

Adam Lane | Power Source Services T. 407-351-4158 | F. 407-704-2454 Email: orders@powersourceservices.com

Internet

The Ocean Center T. 386-254-4500

TForce Freight

Preferred Show Carrier Customer Service Trade Show Dept. T. 800-988-9889

Shipping Information

Advance Warehouse Address Shipping Address & Preferred Label Format

> **Exhibiting Company Name** **Exhibiting Booth #**

ICACC / ACerS 2023

Goben Convention Services 1700 35th Street, Unit 102 Orlando, FL 32839

Warehouse materials are accepted at the warehouse Monday – Friday | 8:30am – 4:00pm Goben Convention Services will start accepting crates, boxes and skidded materials beginning: Thursday, January 3, 2023 Starting at 8:30am

Show site address Shipping Address & Preferred Label Format

> **Exhibiting Company Name** **Exhibiting Booth #**

ICACC / ACerS 2023

Daytona Beach Ocean Center c/o Goben Convention Services 101 North Atlantic Ave. Daytona Beach, FL 32118

Shipments arriving before this date and time WILL be refused by the facility. Goben Convention Services will start accepting crates, boxes and skidded materials beginning:

> Tuesday, January 24, 2023 Starting at 8am STRICTLY ENFORCED!

PLEASE DO NOT SEND SHIPMENTS TO THE OCEAN CENTER PRIOR TO JANUARY 28TH. IF YOUR SHIPMENT ARRIVES BEFORE THIS DATE IT WILL BE REFUSED. THE OCEAN CENTER DOES NOT HAVE THE STORAGE OR MANPOWER TO HANDLE TRADE SHOW SHIPMENTS. PLEASE SEE "MATERIAL HANDLING" ON NEXT PAGE.

en ICACC / ACERS 2023

Material Handling

Goben Convention Services has been contracted to handle this event which includes all drayage whether it is received at the warehouse or the show site. As the "EXCLUSIVE" material handling contractor we will handle ALL freight shipments in and out of the ballroom.

Warehouse receiving hours are 8:30am - 4:00pm, Monday - Friday. You may start sending shipments to the advance warehouse 30 days prior to the start of show at no additional charge.

Drayage is defined as the delivery of materials from the advanced warehouse, loading dock or hotel storage room to your booth space and from the booth space to the loading dock at the close of the show.

Please note if you send materials to the show venue before the published date listed in this exhibitor manual your shipment will either be REFUSED or you will be charged handling & storage fees from the hotel. The shipment will then be turned over to Goben CS for delivery to the exhibit hall and you will ALSO be charged material handling fees, even if you are a guest of the hotel.

Please note: Mislabeled packages have the potential of being refused at show site. Please remember to include ICACC / ACerS 2023 c/o Goben CS on all packages AND remove all old labels from packaging.

Preferred Freight Carrier

Listed below is the information for the official freight carrier of Goben Convention Services.



MANUAL. MENTION SHOW NAME

CONVENIENT 24 HOUR TRACKING

800.988.9889 www.TForceFreight.com TForce FORM LOCATED AT THE BACK OF THIS

International Shipments

Should your display require clearance by a United States Customs Office you must make arrangements with a custom broker. Goben Convention Services cannot clear the shipment on behalf of the shipper.

Equipment Use

Goben Convention Services does not lend out any equipment to exhibitors. If you require help for the setup of your booth, you must fill out the provided labor forms included in this service kit. Please note that request for labor services on show-site is not guaranteed. If you require assistance bringing items to your booth, please note that you are subject to material handling fees and labor charges at the current prevailing cost.

Labor

Labor is for installation & dismantling of displays, Please refer to the Labor forms included in this manual to order services. TIP: Order early and in advance to guarantee labor services. Exhibitors may setup and dismantle their own displays provided they use their own company employees to do so.

Exhibitor Appointed Contractors

If you are utilizing an outside contractor, Goben Convention Services must be informed two weeks prior to setup. A valid "certificate of insurance" must be submitted to Goben Convention Services by the date illustrated on the Exhibitor Appointed Contractor Notification form included in the exhibitor service kit. Notifications received after the date may not receive approval. Failure to provide Goben Convention Services a certificate of insurance will result in labor hire from the Goben Convention Services staff. The non-official contractor will be able to provide supervision only. Exhibitor Appointed Contractors who subcontract for services other than general contracting are also considered non-official contractors and must follow set procedures; this includes florists, audio visual and computer rental firms.

Security

Exhibitors are responsible for safeguarding their goods, materials, equipment and exhibits at all times. Goben Convention Services is not responsible for any unattended items left in the tradeshow facility or assigned booths.

Safety

Standing on chairs, tables or any rental furnishings is prohibited. Goben Convention Services is not responsible for injuries or falls caused by improper use of furnishings. Should a folding chair not accommodate you, please advise us and we will substitute that chair with a current in-stock side chair upon availability.

If assistance is required in the installation/dismantle of your booth, please order labor using the enclosed labor form and the necessary ladders, and tools that need to be provided.

Acceptance of General Information

By signing off on any services/order provided by Goben Convention services automatically indicates that you, the client/exhibitor, are in acceptance and agreement of our general information section. Any questions about the general information section for Goben Convention Services, please contact us at 407-872-2223 or at orders@gobencs.com

GODEN ICACC / ACERS 2023

Payments

Goben CS requires that you provide a credit Card Authorization with your initial order. For your convenience we will use this authorization to charge your account for services, which may not have been covered by your initial order. Purchase Orders are not considered payment.

All orders received without the method of payment form will be charged standard rates.

For the convenience of all, we ask that all disputes be questioned prior to show close via calling the office or visiting the on-site service desk for billing questions and concerns. If an exhibitor fails to pay their invoice prior to close of show, the charges will automatically be applied to the credit card on file.

Method of Payment

We accept Master card, Visa, American Express & checks (US Bank)

Fees

A \$30.00 charge will apply for charges associated with the following:

Insufficient Funds

Charge back fees on credit cards

This fee will be added to your final invoice.

Wire Transfers

If you are using wire-transfers for payment, please add an additional amount of \$55.00 to the wired amount. This \$55.00 is a processing fee for the wire transfer assessed by Goben Convention Services. Please contact 407.872.2223 for wire transfer information.

International Exhibitors

We require 100% payment of advance and standard orders. Any orders or services placed with Goben Convention Services on show site, those services must be paid in full. Payment must be made via check in United States fund drawn from a United States Bank.

Should your display require clearance by a United States Customs Office you must make arrangements with a custom broker. Goben Convention Services cannot clear the shipment on behalf of the shipper.

Cancellations

Orders cancelled after the discount deadline date will be charged 50% cancellation charge.

Orders cancelled after decorator move-in begins are subject to a 100% cancellation charge.

A one-hour "per person" charge will be applied for all labor orders that are not cancelled in writing at least 24 hours prior to the scheduled start time.

Miscellaneous

Rental Items not ordered but found in the booth space will be invoiced at "standard" rates.

Tax Exemption Status

If you claim tax exempt status, you must provide us with a copy of your tax Exempt Certificate issued by a federal government or state in which the event is taking place, simultaneously with the placement of your initial order, otherwise tax will appear on your invoice.

No credits for sales taxes will be issued after billing is complete.

Tax Rate

All rental items are subject to applicable taxes. Tax rate **for Daytona Beach, FL is 6.5%**

Third Party Billing

Each exhibiting firm is ultimately responsible for all charges incurred on its behalf. Goben Convention Services reserves the right to institute a collection action against the exhibitor if the third party does not pay.

Credits

It is the responsibility of the exhibitor/client to check the accuracy of your invoices and report any concerns of your ordered services prior to show close. All concerns reported prior to show close will be considered for credits to your account with Goben Convention Services.

Rentals

All materials and equipment are on a rental basis for the duration of the show and remain the property of Goben Convention Services. All rentals include delivery, installation and removal from your booth.

Unpaid Balances

Should there be any unpaid balance after the close of show; terms will be net, due and payable upon receipt of invoice. Effective 30 days after invoice date, any unpaid balance will bear a finance charge at the lesser of the maximum rate allowed by applicable law, or 1.5% per month, which is an annual percentage rate of 18% and future orders will be on a pre-payment basis. If the finance charge hereunder exceeds the maximum rate allowed by applicable law, the finance charge shall automatically be reduced to the maximum rate allowed, and excess finance charge received by Goben Convention Services shall be either applied to reduce the principal unpaid balance or refunded to the payer. Payment terms and conditions shall be governed and construed in accordance with the laws of the state of Florida.

Acceptance of Payment Terms & Conditions

By signing off on any services/order provided by Goben Convention services automatically indicates that you, the client/exhibitor, are in acceptance and agreement of our Payment Terms and Conditions. Any questions about the Payment Terms and Conditions for Goben Convention Services, please contact us at 407.872.2223 or at orders@ gobencs.com.



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

BILLING AUTHORIZATION

Exhibiting Company Information

Exhibiting Company Name		
Booth#		
Exhibiting Company Address		
City/State/Zip		
Phone	Fax	
E-mail		

Payment Options Select One

Credit Card
Company Check
Cash
Wire Transfers (call for details)

Goben Convention Services gladly accepts Cash, Company Check, Credit Card and Wire Transfers.

Billing Address (If different from above)

Address	
City/State/Zip	
Phone	
Fax	
E-mail	

Exhibitor Credit Card Authorization

For your convenience, we will use this credit card billing authorization to charge your credit card account for your advance, standard and on-site orders, along with any additional amounts incurred as a result of show site orders placed by your exhibit booth representative.

VISA
MASTERCARD
AMERICAN EXPRESS

Card Holder Name	
Credit Card Number	
Expiration Date	
Validation Code (3 or 4 Digit Code on the front or back of the Credit Card)	
Printed Name	
Signature	
Date	

Goben Convention Services is committed to keeping your provided financial information safe and secure.

By signing, you acknowledge you have read, understand and agree to all the terms in the payment terms and conditions and have advised our organization of any questions on purchases of services and materials. You also acknowledge and have read, understand and agree to the general information sections of the exhibitor manual. The payment terms & conditions and general information are included in this exhibitor manual.



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

THIRD PARTY BILLING FORM

Exhibiting Company Information

Exhibiting Company Name		
Booth#		
Exhibiting Company Address		
City/State/Zip		
Phone		Fax
E-mail		

Third Party Company Information

Exhibiting Company Name	
Booth#	
Exhibiting Company Address	
City/State/Zip	
Phone	Fax
E-mail	

Third Party - Credit Card Authorization

Any and all Goben Convention Services Orders must be submitted with either the Exhibitor Billing Authorization or Third Party Billing Authorization form. Any orders submitted without the respective billing authorizations will not be processed.

It is understood and agreed that the exhibiting company listed on this form is ultimately responsible for payment of charges and agree by signing and submitting this form and ordering materials/ services from Goben Convention Services, to be bound by all terms and conditions as described in the payment terms and conditions section of the manual. Should the named third party not discharge payment of the Goben Convention Services invoice prior to the last day of show, charges will automatically revert to the exhibiting company with any late fees and interest. All invoices are due and payable upon receipt by either party.

VISA
MASTERCARD
AMERICAN EXPRESS

Charges listed include delivery to your booth and removal at the close of show. If you are looking for furnishings that are not listed please give Goben Convention Services a call for pricing and availability.

All ordered furnishings and accessories are rentals, not considered sales as they must be returned at the end of show.

Card Holder Name	
Credit Card Number	
Expiration Date	
Validation Code (3 or 4 Digit Code on the back or bottom of the Credit Card)	
Printed Name	
Signature	
Date	

Goben Convention Services is committed to keeping your provided financial information safe and secure.

By signing, you acknowledge you have read, understand and agree to all the term in the payment terms and conditions and have advised our organization of any questions on purchases of services and materials. You also acknowledge and have read, understand and agree to the general information sections of the exhibitor manual. The payment terms & conditions and general information are included in this exhibitor manual.

ICACC / ACERS 2023 EAC - EXHIBITOR APPOINTED CONTRACTOR

In the event you are planning to utilize a firm other than GOBEN CONVENTION SERVICES, the Exhibitor must complete and acknowledge the requirements and procedures to have an Exhibitor Appointed Contractor/EAC on-site.

This notification must be turned in with Certificate of insurance by the date of:

January 10, 2023

Exhibiting Company Information Please print clearly

Exhibiting Company Name	
Booth#	
Contact Telephone	
Exhibitor Contact Name	
Exhibiting Firm's Officers Signature	

Exhibitor Appointed Contractor / Eac "Non-Official Contractor" Please print clearly

Contractor Company Name	
Contact Telephone	
Contact E-mail	

With this form a CERTIFICATE OF INSURANCE must be submitted showing General Liability and Workman's Compensation valid in the state where the show is being held, naming GOBEN CONVENTION SERVICES, as an additional insured and certificate holder. The CERTIFICATE OF INSURANCE MUST be submitted together with this notification. We will not accept a CERTIFICATE OF INSURANCE on-site on the show floor. This is due by the date listed above, on the top of this page.

The exposition floor, aisles, loading docks, services and storage areas will be under the control of Goben Convention Services. The Exhibitor Appointed Contractor (EAC) / Non-Official Contractor must coordinate all of its activities with Goben Convention Services.

The Exhibitor Appointed Contractor (EAC) / Non-Official Contractor will be responsible for all reasonable costs related to its operation, including overtime pay for stewards, restoration of exhibit space to its initial condition, freight handling charges, etc. It will be the responsibility of the Exhibitor Appointed Contractor (EAC) / Non-Official Contractor to remove from the floor all tape installed, any bulk trash from the booth floor and from the exhibit hall (such as skids or crates) will be invoiced accordingly by Goben Convention Services.

These requirements will be strictly enforced. In the event that these rules are not adhered to, labor must be hired through Goben Convention Services.

This form along with your Certificate of Insurance can be submitted via these options:

FAX 407.872.8644 MAIL Goben Convention Services 1700 35th St, Unit 102 Orlando, Florida 32839 E-MAIL orders@gobencs.com



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

FURNITURE & ACCESSORIES

Seating

Qty	Description	Pre-Order	Standard	Total
	Side Chair	\$55.00	\$68.00	
	Folding Chair	\$45.00	\$56.00	
	Upholstered Arm Chair	\$65.00	\$81.00	
	Upholstered Counter Stool	\$85.00	\$106.00	
	Secretary chairs	\$85.00	\$106.00	

Accessories

Qty	Description	Pre-Order	Standard	Total
	Chrome Stanchion	\$50.00	\$62.00	
	Velvet Rope (gray/red)	\$20.00	\$25.00	
	Black Retractable Stanchion	\$55.00	\$69.00	
	Wastebasket	\$12.00	\$15.00	
	Sign Holder 22"x28"	\$42.00	\$53.00	
	Chrome Tripod Easel	\$35.00	\$44.00	
	Literature Rack	\$140.00	\$175.00	
	Bag Rack	\$37.00	\$46.00	
	Fish Bowl	\$15.00	\$19.00	
	Raffle Drum	\$85.00	\$106.00	
	Refrigerator 34"	\$250.00	\$312.00	
	Filing Cabinet (lockable) 28"	\$90.00	\$112.00	
	Glass Display Case	Call for Pricing		
	Podium	Call for Pricing		
	Grid Wall 2'x8' sections	\$80.00	\$100.00	
	Poster Board 4'x8'	\$150.00	\$162.50	

Qty	Description	Pre-Order	Standard	Total
	White Vinyl Table Cover	\$12.00	\$15.00	
	8' Masking Drape	\$10.00/lf	\$12.00/lf	
	3' Masking Drape	\$7.00/lf	\$9.00/lf	
	8' Upright	\$9.00	\$11.00	
	3' Upright	\$9.00	\$11.00	
	Cross Beam	\$9.00	\$11.00	

Drapes

When ordering specialty drapes please select color below

Black		Royal Blue		Burgundy		Gold
Gray		Red		Teal		lvory
Purple	e Peach			Mauve		

Charges listed include delivery to your booth and removal at the close of show. If you are looking for furnishings that are not listed please contact Goben CS for request. All ordered furnishings and accessories are rentals, not sales as they must be returned at the end of show.

THIS FORM MUST BE ACCOMPANIED BY: CREDIT CARD BILLING AUTHORIZATION or the THIRD PARTY CREDIT CARD BILLING FORM. ORDERS WITHOUT PAYMENT CANNOT BE PROCESSED.

Tables

24" Draped Table

w/white plastic top and draped on 3 side

Qty	Description	Pre-Order	Standard	Total
	4' long 30"high	\$96.00	\$120.00	
	4' long 42" high	\$114.00	\$143.00	
	6' long 30" high	\$114.00	\$143.00	
	6' long 42" high	\$132.00	\$165.00	
	8' long 30" high	\$132.00	\$165.00	
	8' long 42" high	\$150.00	\$188.00	
	To have the 4th side draped	\$27.00	\$34.00	

When ordering, please select skirt color below

Black	Burgundy	White	Red	Gray
Gold	Royal Blue	Teal	Peach	Mauve

24" Undraped Table

w/white plastic top

Qty	Description	Pre-Order	Standard	Total
	4' long 30"high	\$54.00	\$68.00	
	4' long 42" high	\$72.00	\$90.00	
	6' long 30" high	\$72.00	\$90.00	
	6' long 42" high	\$90.00	\$112.00	
	8' long 30" high	\$90.00	\$112.00	
	8' long 42" high	\$108.00	\$135.00	

Round Cocktail Tables

Tables are laminated and covering are not necessary. Spandex coverings are available if desired see below for colors.

Qty	Description	Pre-Order	Standard	Total
	24" Diameter 30" High	\$125.00	\$156.25	
	24" Diameter 42" High	\$130.00	\$162.50	
	30" Diameter 30" High	\$145.00	\$181.25	
	30" Diameter 42" High	\$150.00	\$187.50	
	36" Diameter 30" High	\$155.00	\$193.75	
	36" Diameter 42" High	\$160.00	\$200.00	

Spandex Cocktail Cover

Qty	Description	Pre-Order	Standard	Total
	Spandex Cocktail Cover	\$59.00	\$74.00	

When ordering, please select color below

	Black		White		Silver	Navy	Red	Almond
-		_		-		 		

Custom Bar Stools & Cocktail Table

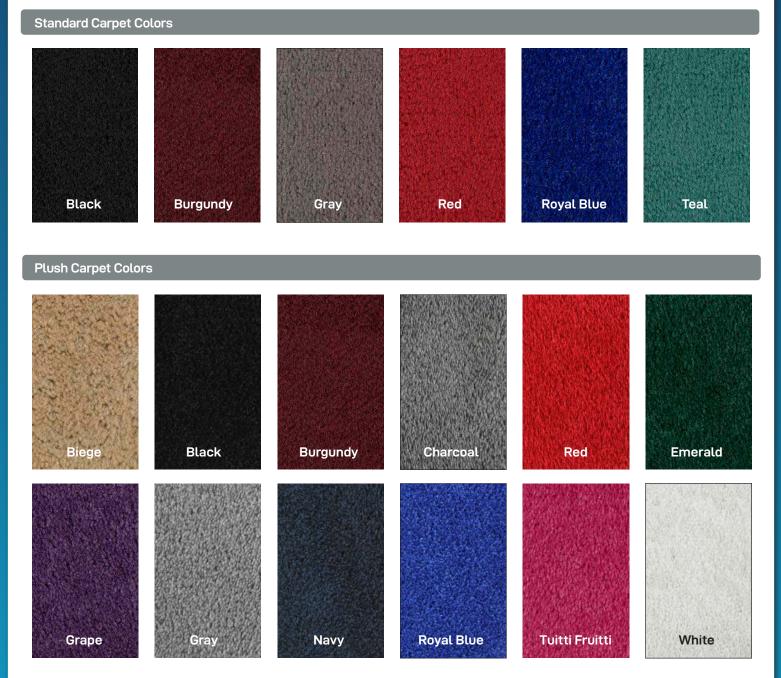
Qty	Description	Pre-Order	Standard	Total
	Bar stool (Black)	\$175.00	\$219.00	
	Bar stool (White)	\$175.00	\$219.00	
	Cocktail table (Black)	\$195.00	\$244.00	
	Cocktail table (White)	\$195.00	\$244.00	

• Martini Bar available upon request.

Exhibiting Company: Booth Number: Sub Total Sales Tax (6.5%) Total



CARPET COLORS



Note: Carpet in your booth not only provides comfort for the long hours on your feet but helps your booth stand out from surrounding booths.



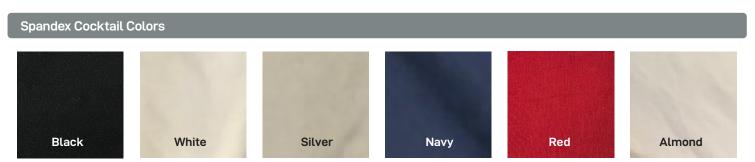
SKIRT & DRAPE COLORS

Skirt Colors



Drape Colors







Pre-Order Price Deadline Date: Tuesday, January 10, 2023

CARPET & PADDING

In-line Booth Carpet

Check One	Size	Pre-Order	Standard	Total
	10' × 10'	\$199.00	\$249.00	
	10' × 20'	\$398.00	\$498.00	
	10' x 30'	\$597.00	\$747.00	

Black	Black		Gray
Red		Royal Blue	Teal

Booth carpet includes tape on the front, towards the aisle. If your booth space is larger than 10'x30' please select the Island Booth

- Special Cut Carpet option below.

Carpet Padding & Visqueen

Padding		Booth Size	Pre-Order	Standard	Total		
1⁄2" Thick	X f.t. = Sq ft. X				\$1.50	\$1.75	
1" Thick	Х	f.t. =	Sq ft.	Х	\$2.50	\$3.00	

Visqueen					Pre-Order	Standard	Total
Booth Size	Х	f.t. =	Sq ft.	Х	\$1.50	\$1.75	

Rates are calculated at Per Square Foot

Таре		Rate	Total
Lineal Ft.	Х	\$1.65	\$

Most facilities require taping of the front edge of carpet for safety purposes.

Island Booth - Special Cut Carpet For all booths larger than 8'x30'

					Pre-Order	Standard	Total
Booth Size	Х	f.t. =	Sq ft.	Х	\$3.75	\$4.69	

Rates are calculated at Per Square Foot ~ Minimum of 100 square feet

Plush Carpet

						Standard	Total
Booth Size	Х	f.t. =	Sq ft.	Х	\$4.50	\$5.63	

Rates are calculated at Per Square Foot ~ Minimum of 200 square feet

No Refunds will be issued on Special Cut or Deluxe orders as these items will be cut and or ordered specifically for you.

When ordering please select a color below

Biege	Black	Burgundy	Charcoal	Red	Emerald
Grape	Grey	Navy	Royal Blue	Tutti Fruitti	White

Exhibiting Company:	Sub Total
Booth Number:	Sales Tax (6.5%) Total



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

CREDENZA COMPUTER KIOSK

All pricing for graphics is based on Goben CS receiving print ready artwork files. To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date. Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

1M Credenza



Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total
	1M Credenza		\$325.00	\$406.00	
		Additional Optio	ns		
	Front graphic	38 x 34 3/8	\$110.00	\$138.00	
	Side graphic (left)	18 1/2 x 34 3/8	\$70.00	\$87.50	
	Side graphic (right)	18 5/8 x 34 3/8	\$70.00	\$87.50	
	Lockable doors	13 ^{1/2} x 33	\$25.00	\$31.00	

2M Credenza



Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total
	2M Credenza		\$450.00	\$562.00	
Δ		Additional Optio	ns		
	Front graphic	76 7/8 x 34 3/8	\$224.00	\$280.00	
	Side graphic (left)	18 1/2 x 34 3/8	\$70.00	\$93.00	
	Side graphic (right)	18 1/2 x 34 3/8	\$70.00	\$93.00	
	Lockable doors		\$25.00	\$31.00	

Computer Kiosk



Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total
	Computer Kiosk		\$395.00	\$562.00	
		Additional Optio	ns		
	Front graphic	38 x 33 ^{5/8}	\$107.00	\$134.00	
	Side graphic (left)	18 1/2 x 38 7/8	\$78.00	\$104.00	
	Side graphic (right)	18 1/2 x 38 7/8	\$78.00	\$104.00	
	Lockable doors		\$25.00	\$31.00	

Exhibiting Company:	Sub Total	
	 Sales Tax (6.5%)	
Booth Number:	Total	



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

LED TABLE LED CREDENZA

All pricing for graphics is based on Goben CS receiving print ready artwork files.

To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date.

Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

LED Bar Table



Qty	Description	Pre-Order	Standard	Total
	Octalumina Bar Table with 4 x Fabric Graphics	\$625.00	\$780.00	

Graphic size 19 3/8" (W) \times 39 1/4" (H) Stools must be ordered separately

LED Lighted Credenza



Qty	Description	Pre-Order	Standard	Total
	Credenza & Front Fabric Graphic	\$725.00	\$906.00	

Graphic size 47 1/8 (w)x 39 1/8 (h)

Notes

Graphics should be kept at least 1" inside the actual dimensions. Allow 1" bleed around the perimeter. Electrical not included and must be ordered seperatley.

Exhibiting Company:	Sub Total Sales Tax (6.5%)
Booth Number:	Total



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

TABLE TOP &POP UP DISPLAYS

All pricing for graphics is based on Goben CS receiving print ready artwork files.

To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date.

Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

Table Top Display



Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total			
	Table Top Display	64 1/2 x 63 1/2	\$260.00	\$325.00				
	Additional Options							
	Styrene Graphics D/S Velcro	59 x 60	\$380.00	\$475.00				

Pop Up Display

E> Bo



Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total
	8' Pop Up	8' Wide	\$560.00	\$700.00	
		Additional Options			
	Styrene Graphics D/S Velcro	87 x 87	\$696.00	\$870.00	
		1			
Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total
Qty		Dimensions ("Wx"H)	Pre-Order \$600.00	Standard \$750.00	Total
Qty	Description	, , , ,			Total

10' Pop Up with Fabric Pillowcase Wrap Graphic

achen	Qty	Description	Dimensions ("Wx"H)	Pre-Order	Standard	Total
SODELL		Pop Up & Graphics	124 x 91	\$1,700.00	\$2,125.00	
1 per section and the						
	-					
xhibiting Company:		_	Sub Total			
Booth Number:			Sales Tax (6.5%	()		
		_	Total			



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

CUSTOM RENTAL UNITS

Each Rental Unit comes with a Header & In-line Booth Carpet included in the rental unit price.

Graphics are optional and are an additional cost which is listed. All pricing for graphics is based on Goben CS receiving print ready artwork files.

To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date.

Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

Electrical not included must be ordered separately. Wall mounted TV's are available upon request.

10' Rental Unit



Qty	Description	Dimensions (WxH)	Pre-Order	Standard	Total
	10' Rental unit	10' Wide	\$1,600.00	\$2,000.00	
	Header	77 3/8" x 10"			
	Carpet color				
		Graphic Options			
	Graphics single sided	38" x 93 ^{3/16} "	\$293.00	\$366.00	
	Graphics double sided	38" x 93 3/16"	\$520.00	\$650.00	

*Horizontal graphics for divider panels quoted upon request

20' Rental Unit A - Foamboard Cut



Qty	Description	Dimensions (WxH)	Pre-Order	Standard	Total			
	20' Rental unit	20' Wide	\$3,500.00	\$4,375.00				
	Header	116" x 10"						
	Carpet color							
	Graphic Options							
	Foambard cut outs	30" x 46"	\$167.00	\$209.00				
	Foambard cut center board	70" x 46"	\$390.00	\$487.00				

*Horizontal graphics for divider panels quoted upon request

20' Rental Unit B - Full Print



Qty	Description	Dimensions (WxH)	Pre-Order	Standard	Total
	20' Rental unit	20' Wide	\$3,500.00	\$4,375.00	
	Header	116" x 10"			
	Carpet color				
		Graphic Options			
	Graphic single sided	38" x 93 ^{3/16} "	\$293.00	\$366.00	
	Graphic double sided	38" x 93 ^{3/16} "	\$520.00	\$650.00	
*Horiz	ontal graphics for divider p	panels quoted upo	n request		

20' Rental Unit C



Qty	Description	Dimensions (WxH)	Pre-Order	Standard	Total
	20' Rental unit	20'	\$3,800.00	\$4,750.00	
	Header	116" x 10"			
	Carpet color				
		Graphic Options			
	Graphics	38" x 93 3/16"	\$293.00	\$366.00	
	Center Graphics	76 7/8 " x 56 7/8"	\$359.00	\$449.00	

*Horizontal graphics for divider panels quoted upon request

Exhibiting Company: Booth Number: Sub Total Sales Tax (6.5%) Total



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

FRAMED WALLS

Each Framed Wall comes with In-line Booth Carpet included in the rental price.

Graphics are optional and are an additional cost which is listed.

All pricing for graphics is based on Goben CS receiving print ready artwork files. To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date. Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

Electrical not included must be ordered separately. Wall mounted TV's are available upon request.

10' Framed Wall



20' Framed Wall



10' Framed Wall + 1 side



10' Framed Wall + 2 side



10' + 20' Framed Wall



Qty	Description	Dimensions (WxH)	Pre-Order	Standard	Total
	10' Frame (plain white walls)	10' x 8'	\$1,000.00	\$1,250.00	
	20' Frame (plain white walls)	20' x 8'	\$2,000.00	\$2,500.00	
	Carpet Color				
	Additional Vertical Side		\$250.00	\$312.00	
	Printed Graphic	38 x 93 3/16"	\$247.00	\$308.00	
	Double Sided Graphic	38 x 93 3/16"	\$357.00	\$446.00	

Exhibiting Company:	Sub Total	
Booth Number:	Sales Tax (6.5%) Total	



Pre-Order Price Deadline Date: Tuesday, January 10, 2023



Our OCTAWall is a high quality frame for a solid fabric graphic. The fabric is one piece with no metal bars seperating your graphic.

OCTAWALL

Single or double-sided

You decide. By mounting graphics on bothe sides, you double your advertising space.

Side by side

Example Picture 10' & 20' together.

(custom heights available upon request).

Carpet

In-Line Booth Carpet is included in the rental price.

Electrical

Not included must be ordered separately.

All pricing for graphics is based on Goben CS receiving print ready artwork files. To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date.

Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

10' OCTAWall

Option A - Fabric Graphic

Qty	Description	Dimensions	Pre-Order	Standard	Total
	Single Sided Graphics	118" x 96 1/4"	\$2,020.00	\$2,525.00	
	Double sided Graphics	118" x 96 1/4"	\$3,000.00	\$3,750.00	
	Carpet Color				



20ft OCTAWall



Option A - Fabric Graphic

Qty	Description	Dimensions	Pre-Order	Standard	Total
	Single Sided Graphics	234 1/2" x 96 1/4"	\$4,040.000	\$5,500.00	
	Double sided Graphics	234 1/2" x 96 1/4"	\$6,000.00	\$7,500.00	
	Carpet Color				

Exhibiting Company:	Sub Total
	Sales Tax (6.5%)
Booth Number:	Total



Pre-Order Price Deadline Date:

Tuesday, January 10, 2023

LED OCTALUMINA WALL

Our Octalumina Walls are high quality metal frames with built in fitted LED light boxes. The fabric graphics are flexible with silicon edge technology that fit into the fabric groove, which ensures a brilliant, radiant light shines through the fabric.

goben

High Visibility Light boxes are natural eye-catchers. Use this effect to highlight your advertisement and be seen by your customers.

Single or double-sided

You decide. By mounting backlit fabrics on both sides, you double your advertisement space in no time.

Side by side Example Picture 10' & 20' together.

In-Line Booth Carpet is included in the rental price (excludes 3ft LED Octalumina Wall if purchased individually).

All pricing for graphics is based on Goben CS receiving print ready artwork files. To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date.

Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

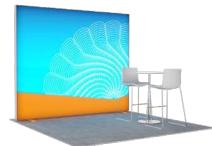
3ft LED Octalumina Wall wtih Fabric Graphics



Qty	Description	Dimensions	Pre-Order	Standard	Total
	3ft Wall with Fabric Single Sided	39' x 96 1/4'	\$1,398.00	\$1,747.00	
	Double sided Graphics	39' x96 1/4'	\$1,690.00	\$2,112.00	

Hoizontal Vertical

10ft LED Octalumina Wall wtih Fabric Graphics



Qty	Description	Dimensions	Pre-Order	Standard	Total
	10ft Wall with Fabric Single Sided Graphics	117' x 96 1/4'	\$3,150.00	\$3,937.00	
	Double sided Graphics	117' x 96 1/4'	\$3,974.00	\$4,967.00	
	Carpet Color				

20ft LED Octalumina Wall wtih Fabric Graphics



Qty	Description	Dimensions	Pre-Order	Standard	Total
	20ft Wall with Fabric Single Sided Graphics	236' x 96 1/4'	\$6,162.00	\$7,702.00	
	Double sided Graphics	236' x 96 1/4'	\$7,808.00	\$9,760.00	
	Carpet Color				

Exhibiting Company:	Sub Total
Booth Number:	Sales Tax (6.5%) Total



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

CLEANING SERVICES

Please note vacuuming and emptying wastebaskets is not part of your booth space rental. If you require these services they must be ordered.

Empty Wastebasket Only										
Wastebasket will be emptied at the end of the day										
					Rate	X # of Days	Total			
Booth size	Х	Ft. =	Sq ft.	х	\$0.25					
One Time Booth Cleaning										
Cleaning done prior to show opens										
					Rate	X # of Days	Total			
Booth size	Х	Ft. =	Sg ft.	Х	\$0.40					

Daily Booth Cleaning

Cleaning done prior to show open and each morning before show start

				Rate	X #of Days	Total	
Booth size	Х	Ft. =	Sq ft.	Х	\$0.35		

Porter Service

Per 10' booth space

Price includes emptying wastebasket and policing exhibit area at two hour intervals during show up to a maximum of 8 hours straight time

# of 10' sections		Rate	X # of Days	Total
	Х	\$100.00		

Popcorn Machine

If you plan to bring in a popcorn machine you must notify us in advance and acquire the necessary approval from show management and the venue. You will be charged a daily cleaning fee due to the labor involved to keep the show floor clear of popcorn.

# of Popcorn Machines		Rate	X # of Days	Total
	Х	call for rate		

All rental carpets are delivered clean to your booth, however during exhibitor setup should the carpet become soiled, we suggest that you order the basic cleaning services prior to show opening at its current prevailing rate. All rates are based on gross square footage of your booth with a 100 square foot minimum per day. When ordering daily cleaning, you must order for every show day.

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Exhibiting Company:	Sub Total
	Sales Tax (6.5%)
Booth Number:	Total



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

SIGN & GRAPHICS

All pricing for graphics is based on Goben CS receiving print ready artwork files. Layout or file manipulation will be billed at \$95 per hour. To qualify for Pre-Order pricing your artwork file must be received on or before the Pre-Order deadline date. Artwork files received within 7 days of move in will be subject to availability and a 25% Rush Fee on top of the Standard Rate listed.

Standard Sizes

Qty	Dimensions (WxH)		Pre-order	Standard	Total
	11" x 17"	Foam Board	\$45.00	\$56.00	
	22" × 28"	Foam Board	\$75.00	\$94.00	
	24" × 36"	Ultra Mount	\$105.00	\$131.00	
	28" x 44"	Ultra Mount	\$149.00	\$186.00	
	5	Other sizes gueted upor	- roquoot		•

Other sizes quoted upon request

Directional Boards - Single Sided

Qty	Dimensions (WxH)		Pre-order	Standard	Total
	36" x 84"	1/2 Foamboard Unframed with feet	\$367.00	\$458.00	
	38" x 87 ^{5/8} "	PVC - Including Metal Frame	\$400.00	\$500.00	
	38" x 93"	PVC - Including Metal Frame	\$428.00	\$535.00	
	Moon Feet (2)	1/2" Foamboard	\$80.00	\$100.00	

Accessories

Qty		Pre-order	Standard	Total
	Cardboard Easel Back	\$12.00	\$15.00	
	Velcro (Male & Female)	\$5.00	\$6.00	
	Laminate - Any Size additional 50%			

13oz Vinyl Hanging Banner (with grommets)

Qty	Dimensions (WxH)		Pre-order	Standard	Total
	24" x 96"		\$240.00	\$300.00	
	48" x 96"		\$480.00	\$600.00	
		Other	\$15.50/sqft	\$19.38/sqft	

Graphic file compatability info

• CMYK JPEGs - 150ppi at full size (300ppi scaled to 50% for example)

Print ready PDF (PDF/X-1a:2001) or (High Quality Print) setting. Any bitmap images down sampled 150ppi at full size.
 Adobe Illustrator, Photoshop or InDesign up to CS5. All bitmap links, 150ppi at full size.

We can also accept some of the more common graphic format files such as .tif, jpg, .pcx, gif, etc. However, these files are large bitmap images that are resolution-reliant. A low resolution doc may be fine for a web page or business card, when it is enlarged for a big sign or banner, the image suffers in that it becomes blurry or pixilated with "stair stepped" edges. When sending bitmap files for large graphics the higher the resolution the better.

If you would like Goben to design/layout your graphics design fees are charged @ \$95 per hour.

If in doubt, or have any questions,

please contact us at orders@gobencs.com

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Exhibiting Company:	Sub Total
Booth Number:	Sales Tax (6.5%)
	Total

Pre-Order Price Deadline Date: Tuesday, January 10, 2023

FLORAL & FOLIAGE

Goben CS reserves the right to make substitutions if a particular item is not available at the time of show. Goben CS will select at no risk. All flowering plants are based upon availability.

If you are looking for arrangements that are not listed, please give Goben Convention Services a call for pricing and availability.

Option 1



A - Boston Fern

B - Pothos



C - Ivv



D - Orchid

Qty	Option	Pre-Order	Standard	Total
	A (small)	45.00	56.00	
	A (large)	79.00	98.75	
	В	40.00	50.00	
	С	40.00	50.00	
	D	50.00	62.00	

Option 2 - (Seasonal)



A - Kalanchoes

B - Blooming mum



	Qty	Option	Pre-Order	Standard	Total
		А	40.00	50.00	
5		В	40.00	50.00	
-		С	40.00	50.00	
		D	45.00	56.00	

D - Bromeliad

Option 3 - 2'



A - Ficus Bush



B - Arboricola C - Spathiphyllum



D - Croton

Qty	Option	Size	Pre-Order	Standard	Total
	А	2'	47.00	59.00	
	В	2'	47.00	59.00	
	С	2"	47.00	59.00	
	D	2'	47.00	59.00	

Charges listed include delivery to your booth and removal at the close of show. No credit or refunds will be issued on floral orders cancelled within 5 days of delivery. All ordered are rentals, not considered sales as they must be returned at the end of show. Note: Damaged or stolen plants are Exhibitors Responsibility, to be paid for at retail value.

THIS FORM MUST BE ACCOMPANIED BY: CREDIT CARD BILLING AUTHORIZATION or the THIRD PARTY CREDIT CARD BILLING FORM. ORDERS WITHOUT PAYMENT CANNOT BE PROCESSED.

Exhibiting Company:		Sub Total	
	-8	Sales Tax (6.5%)	
Booth Number:		Total	



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

FLORAL & FOLIAGE

Goben CS reserves the right to make substitutions if a particular item is not available at the time of show. Goben CS will select at no risk. All flowering plants are based upon availability. If you are looking for arrangements that are not listed, please give Goben Convention Services a call for pricing and availability.

Option 4 - 3' - 4' & 5'



A - Ficus Standard



B - Cat Palm



C - Bird of Paradise



D - Marginata

Qty	Option	Size	Pre-Order	Standard	Total
	А	3' - 4'	63.00	79.00	
	В	3' - 4'	63.00	79.00	
	С	3' - 4'	63.00	79.00	
	D	3' - 4'	63.00	79.00	
	А	5'	79.00	99.00	
	В	5'	79.00	99.00	
	С	5'	79.00	99.00	
	D	5'	79.00	99.00	

Option 5 - 6', 7' & taller Special order







B - Majesty Palm C - Adonidia Double D - Ficus Standard

Qty	Option	Size	Pre-Order	Standard	Total
	А	6'	135.00	169.00	
	В	6'	135.00	135.00	
	С	6'	135.00	135.00	
	D	6'	135.00	169.00	
	A,B,C,D	7'	(Call)		

Silk Arrangements

Qty	Option	Pre-Order	Standard	Total
	lvy	25.00	32.00	
	Floral Arrangement	65.00	82.00	
	4' Green Plant	48.00	60.00	
	6' Green Plant	74.00	93.00	
	9' Green Plant	135.00	169.00	

Charges listed include delivery to your booth and removal at the close of show. No credit or refunds will be issued on floral orders cancelled within 5 days of delivery. All ordered are rentals, not considered sales as they must be returned at the end of show. Note: Damaged or stolen plants are Exhibitors Responsibility, to be paid for at retail value.

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Floral Arrangements

Qty	Description	Pre-Order	Standard	Total
	12" Arrangement	120.00	150.00	
	24" Arrangement	160.00	200.00	
	12" Tropical Arrangement	200.00	250.00	
	24" Tropical Arrangement	250.00	325.00	
	Custom Arrangement	(call)		

Color Preference (if available)

Exhibiting Company:	Sub Total
Booth Number:	Sales Tax (6.5%) Total

Pre-Order Price Deadline Date: Tuesday, January 10, 2023

AUDIO VISUAL

Please note pricing for Audio Visual equipment is charged on a daily rate, however max charge will be 3 days

ΤV

Qty	Size	# of Days	Pre-Order	Standard	Total
	24"		\$125.00	\$156.00	
	32"		\$200.00	\$250.00	
	40"		\$250.00	\$313.00	
	43"		\$300.00	\$375.00	
	50"		\$400.00	\$500.00	
	55"		\$450.00	\$563.00	
	60"		\$500.00	\$625.00	
	75"		\$600.00	\$750.00	

TV Stands (required for TV's 32" and above)

Qty	Description	# of Days	Pre-Order	Standard	Total
	Floor Stand		\$75.00	\$94.00	
	Floor Stand Shelf		\$10.00	\$13.00	
	Table Stand		\$25.00	\$31.00	
	Wall Mount		\$25.00	\$31.00	

Please note that TV stands/mounts are only available for use with TV's rented from Goben CS and will not be rented seperately. Wall Mount only available with Rental Units and Framed Walls ordered from Goben CS.

Ochla	Osmastisms
	Connections

Qty	Description	# of Days	Pre-Order	Standard	Total			
HMDI		\$12.00	\$15.00					
	Other Please Call							
	Power Strip		\$10.00	\$13.00				
	Extention Lead		\$10.00	\$12.50				

Computer

Software License is mandatory with all computer rentals

Qty	Description # of Day		Pre-Order	Standard	Total
	Laptop		\$150.00	\$187.00	
	Mac 27 Core i7		\$350.00	\$437.00	
	Software Licence	-	\$30.00	\$30.00	\$30.00
	Keyboard & Mouse (Wireless)		\$25.00	\$32.00	
	Keyboard & Mouse (Wired)		\$20.00	\$25.00	

Projectors and Screens

Qty	Description	# of Days	Pre-Order	Standard	Total	
	Please Call					

Why Rent a TV?

Shipping TV's to a show can be expensive, and risky.

Why take the risk of transportation delays, damage or even lost items.

When you rent a TV with Goben Convention Services you simply turn up to your booth with your connecting device, plug and play.

Rental Procedures

Exhibitors are required to provide the necessary cables to hook up devices to TV/Monitors. If you request Goben CS to provide the necessary cables then you must specify the cables required. Standard cables are available for rent at a cost of \$12/\$15 per day. Specialty cables are also available. Goben CS must be contacted in order to confirm availability. Software Licence is require if renting a Laptop or Mac 27 Core i7

Rental Procedures:

All equipment will be delivered, installed and tested.

A service fee (delivery & pick up) equal to 20% of the equipment subtotal will be charged on all rentals. (minimum \$50)

Cancellation fees of 25% will apply to orders cancelled within 5 days of delivery. Cancellation fees of 100% will apply to orders cancelled after the move in process has begun.

All ordered furnishings and accessories are rentals, not considered sales, they must be returned at the end of show.

Customer is responsible for contacting the electrical contractor for power requirements.

THIS FORM MUST BE ACCOMPANIED BY: CREDIT CARD BILLING AUTHORIZATION or the THIRD PARTY CREDIT CARD BILLING FORM. ORDERS WITHOUT PAYMENT CANNOT BE PROCESSED.	Equipment Total
	Sales Tax (6.5%)
Exhibiting Company:	Service Fee 20% (Equipment Total Only)
Booth Number:	Total



Pre-Order Price Deadline Date: Tuesday, January 10, 2023

LABOR & FORKLIFT

Labor Rates

Straight Time	\$95.00 p/p/p/h
Overtime	\$142.50 p/p/p/h
Double-Time	\$190.00 p/p/p/h

The current listed hourly rates are listed at a per person, per hour as indicated by p/p/p/h. Work will be done on a straight time basis if possible. However, overtime charges will be involved on all show floor orders.

Labor Rates For Onsite Orders

Labor orders received on-site will incur a 30% surcharge.

Overtime Hours

Overtime hours are before 8:00am or after 4:30pm Monday – Friday and all day Saturday.

Double-Time Hours

Double-time hours are Monday- Saturday 12:00 midnight - 6:00am and all day Sunday and Holidays.

Non-Use Of Ordered Labor Services

If an exhibitor fails to pick up labor time as ordered, a 1 (one) hour per worker no show charge will be applied to the clients invoice.

Labor Plan A - Supervised by Goben Convention Services

Supervision by Goben Convention Services

Exhibits will be setup prior to exhibitor's arrival under the direction of Goben Convention Services Personnel.

The supervision charge for this service is 30% of the total labor bill, with a minimum charge of \$40.00.

Labor Plan B - Supervised by Exhibiting Personnel

Supervision by Exhibiting Personnel

Supervisor must check in a Service Desk to pick up laborers.

Upon completion of work, supervisor must return to the service desk to release laborers.

Start time only guaranteed where labor is requested at the start of the working day, unless the official setup time is later in the day.

Workers are assigned orders and completion time of their assignments is uncertain. Therefore starting time cannot be guaranteed although every effort will be made to provide labor at requested times

Tasks to be Performed

Please provide a description of tasks to be performed, any tools required and set-up/dismantle instructions for displays: (please attach additional pages if necessary)

	Date	Time	# of Laborers	Hours per Laborer	Hourly Rate	Supervision (Plan A add 30% or \$40 min. charge)	Total Cost
Install						Plan: A 🖬 B 🖬	
Dismantle						Plan: A 🖬 B 🖬	
						Total	

Name of On-Site Supervisor	
Supervisor's Cell Phone Number	

Forklift Order – 5000Lbs

Forklift Labor Rates

Straight Time \$188.00 per hour		
Overtime	\$235.00 per hour	
Double-Time	\$376.00 per hour	

A forklift operator and crew will be assigned at the following rates per hour. If additional personnel are required to assist, you will be billed at the hourly labor rates. Forklift crews do not need to be ordered if this is part of the material handling process. Orders received after the discount date will incur a 20% surcharge. Order received on-site will incur a 30% surcharge.

	Date	Time	Additional Laborers	Hours Per Laborer	Hourly Rate	Total Cost
Install						
Dismantle						

THIS FORM MUST BE ACCOMPANIED BY: CREDIT CARD BILLING AUTHORIZATION or the THIRD PARTY CREDIT CARD BILLING FORM. ORDERS WITHOUT PAYMENT CANNOT BE PROCESSED.

Exhibiting Company:	Display Labor Total:
	Forklift Total:
Booth Number:	Total



EXCLUSIVE Material Handling Contractor

Goben Convention Services are under contract with Show Management. We will handle ALL freight/exhibit material in and out of the ballroom.

For your convenience labels are provided in this exhibitor manual. You must return in advance of the show the Method of payment form, along with the completed Material handling service & rates form.

Advance Freight Shipments (Ship as early as possible)

You get 30 days storage included with Material Handling fees! Warehouse receiving hours are 8:30am – 4:00 pm, Monday – Friday. Shipments can begin arriving January 3rd and should arrive no later than January 20th. Shipments that arrive at the advance warehouse after January 17th. will be charged a late fee of 25% of the material handling fee.

Please ship to the advance warehouse and you will only be charged one-time. It is much less expensive to ship to the advance warehouse and be charged a one-time material handling fee than to send to the hotel and be charged twice for the same service.

Direct to Show Site Shipments

Do not ship freight to the show-site prior to the move in day! Freight shipped to the venue before the move in day will either be REFUSED or you will be charged a handling & storage fees from the hotel. The freight will then be turned over to Goben CS for delivery to the exhibit hall and you will ALSO be charged material handling fees, even if you are a guest of the hotel.

Please note: Mislabeled packages have the potential of being refused at show site. Please remember to include SHOW NAME c/o Goben CS on all packages AND remove all old labels from packaging.

Special Handling +30% (inbound and/or outbound)

A special handling surcharge, per cwt, for each occurrence will apply if:

• Uncrated shipments that must be taken off pallets and hand carried in loose will be charged an additional 30%.

 Van Lines, loose, uncrated or improperly packaged materials, or those delivered by a carrier not providing supporting paperwork will be charged an additional 30%.

 Items that are too large to fit through ballroom doors and must be uncrated in hallway or loading dock

• Goben CS will not be held responsible for the dimensions of the hotel dock doors, freight elevator or the ballroom doors.

Outbound Instructions at close of show

It is the exhibitor's responsibility to arrange outbound shipments with their designated carrier (If other than Tforce Freight). Schedule your carrier to pick up your freight, directly from the exhibit hall, no later than the reroute time. (Reroute time is 9:30pm)

*If an exhibitor is shipping out via UPS or Fed Ex and they fail to pick up or the facility does not allow us to turn the items over for their daily pick up, then your items will be taken back to Goben's warehouse to ship out if room allows on our truck. Fees will be apply and will be added to the final invoice. (Also applies to common carriers)

At the close of the show, each exhibitor must fill out a Bill of Lading and hand in to the on-site service desk. Outbound shipping forms will be available at the service desk. Should the exhibitor fail to provide outbound shipping paperwork and it is not turned into the service desk, a labor charge will be added to the exhibitor's final invoice.

Any shipment left in a booth for which no disposition is provided, or if requested carrier fails to pick up or refuses to take shipment, Goben Convention Services reserves the right to re-route shipment using Tforce Freight or return material to our warehouse at the exhibitor's expense. For more information, please see the Move Out information sheet enclosed in this manual.

Material Handling - Does NOT Include

• Labor and/or equipment for uncrating, un-skidding, assembling, dismantling, re-crating and re-skidding. These services may be ordered by filling out the labor forms included in this manual.

Scheduling any carrier for pick up or delivery of your materials, if other than the official show carrier (UPS Freight).
As an exhibitor it is your responsibility for providing your carrier with the proper delivery and pick up information.

Material Handling - Does Include

- Receiving and unloading your shipment at our warehouse (30 days free storage prior to show date).
- Reloading on the Goben Convention Services trailer.
- Delivery of shipment to the exhibit hall
- Placement of shipment in your booth space
- Removal of empty containers

• Return of empty containers at close of show (All containers must be empty when stored, Goben Convention Services assumes no liability for material or equipment left inside a container marked as empty).

• Removal of all packed and labeled materials from the exhibit booth.

• Reloading on to an outbound carrier for return shipment (based on shipping information provided on your show Bill of Lading).

Charges for the above services will be based on the inbound weight only (each shipment is evaluated separately), whether the above services are used completely or in part. Refer to the material handling services and rates for detailed pricing information.

Weight taken from inbound bill of ladings is rounded up to the next hundred pounds. Goben Convention Services will assign a weight to shipments arriving without a bill of lading of certified weight tickets. Shipments received without weight tickets will be charged an additional 30%.

Research + 30%

If exhibitor name, show name etc is not visible on the shipping label, a research rate will apply in addition to your material handling rate.



Money Saving Tips

Consolidate shipments when total weight is less than 200lbs.

3 Separate Shipments 65lbs charged @ 200lbs \$230.00 89lbs charged @ 200lbs \$230.00 42lbs charged @ 200lbs \$230.00 Total 196lbs Total cost \$690.00 1 Consolidated Shipment 3 pieces (1 shipment) 196lbs @ 200lbs = \$230.00 Total Savings: \$460.00

Additional charges may be applicable to the CWT rates

Recommended Inbound & Outbound Freight Carrier

Tforce Freight is the preferred show carrier. If you use Tforce Freight you do not need to worry about scheduling freight carriers, waiting charges or forced freight shipments.



CONVENIENT 24 HOUR TRACKING

800.988.9889 www.TForceFreight.com TFORCE FORM LOCATED AT THE BACK OF THIS MANUAL. MENTION SHOW NAME

Misc Material Handling Information

• Goben Convention Services will not be responsible for piece count or condition of shipments that are delivered without supporting bill of lading or delivery slip.

 Remember that all shipments must be prepaid, do not ship "collect". All shipments sent "collect" will be refused.
 You may confirm receipt of your shipment by calling GobenCS 407.872.2223

• Exhibitors can hand carry their own materials into the exhibit hall, provided they use their personal vehicle and company employees to do so. Freight being delivered to the loading dock in vehicle other than personal must be unloaded and delivered by Goben Convention Services.

Due to insurance purposes.....No material handling equipment such as dollies or pallet jacks shall be used by anyone other than Goben CS.

• Shrink wrap and banding will incur a one ½ hour labor charge.

Accessible Storage

Storage of equipment that requires access will be quoted onsite.

Empty Container Storage

Storage of empty containers is included with your material handling service. Empty containers must be labeled with an "empty" sticker.

Before the show opens, all trash will be removed from the aisles, Goben CS is NOT responsible for containers nor packaging materials that are not properly labeled with "empty" stickers. Stickers are available at the service desk. If you brought your own materials in and wish to have Goben CS

store your empty containers, there will be a charge of \$25 per item or \$0.25c per lb whichever is greater

Disposable Crate Charge

Leftover empty crates that need to be disposed of will incur a labor fee. Labor fee will be quoted on-site.

If you wish to have your freight returned to Goben Convention Services Warehouse, prior arrangements must be made with our office staff. Please note that Goben Convention Services.

Return to Goben Convention Services Warehouse

If you wish to have your freight returned to Goben Convention Services' warehouse prior arrangements must be made with our office staff. Warehouse address may NOT be the same as the advanced shipping address.

Short Term / Long Term Storage Options

Storage facilities are available for short and long term, please call for a quote if there is interest for this service.

Insurance

It is understood that Goben Convention Services is not an insurer that insurance, if any, should be obtained by the exhibitor. Exhibitors are recommended to carry All-Risk Insurance covering your materials against damage, loss and all other hazards from the time of shipping to returning from show. This can usually be done by adding "riders" to existing policies.

Limitation of Liability & Responsibility

Goben Convention Services shall not be responsible for damage to uncrated materials; materials improperly packed or concealed damage.

Goben Convention Services shall not be responsible for loss, theft or disappearance of exhibitor's materials after same has been delivered to exhibitor's booth.

Goben Convention Services shall not be responsible for loss, theft or disappearance of materials before they are picked up from exhibitor's booth for reloading after the show. Bills Of Lading covering outgoing shipment, which are furnished by Goben Convention Services to exhibitors will be checked at time of actual pick up from the booth and corrections are made where discrepancies occur.

Goben Convention Services shall not be responsible for loss, damage or delay due to fire, Acts of God, strikes, lockouts or work stoppages made where discrepancies occur.

Goben Convention Services Liability shall be limited to the physical loss of or damage to specific article which is lost or damaged, and in any event Goben Convention Services maximum liability shall be limited to \$0.30 per pound per article with a maximum liability of \$50.00 per item, or \$1,000.00 per shipment, whichever is less.

Claims for loss or damage must be submitted to Goben Convention Services prior to the close of show. No suit or action shall be brought against Goben Convention Services more than one year after the accrual of the cause of action.

The consignment or delivery of a shipment to Goben Convention Services by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth.

Empty container labels will be available at the Goben Convention Services Desk. Affixing the labels is the sole responsibility of the exhibitor or his/her representative. All previous labels should be removed or obliterated. Goben Convention Services assumes no responsibility for:

- Error to above procedures
- Removal of Containers with old empty labels and without Goben Convention Services Labels.
- Improper Information on Empty Labels
- Materials stored in container with empty labels.



What is Shipping?

Goben Convention Services are not a freight carrier. Please arrange this service directly with the carrier of your choice.

Shipping involves the carrier of your choice (including TForce Freight, preferred show carrier), picking up your shipment of trade show material from your office or other location(s). The carrier transports your items to either the advance warehouse or show site destination. Outbound shipping involves the same steps above but in reverse. Shipping costs are separate from Material Handling cost. Please budget accordingly.



What is Material Handling?

Material Handling Service involves receiving your shipments(s) from your carrier and performing the necessary steps below. All material handling fees are based on the weight of your shipment(s) and will be billed by Goben CS in 100lb increments, rounded up to the next 100 CWT with a 200lb min charge.



Money Saving Tips

Consolidate your shipments (place on a skid and shrink wrap if possible) to ensure they arrive together as one shipment.

Shipments that arrive at separate times and dates will incur a minimum charge for each.

This applies to both advance warehouse and show site shipments. It is in your best interest to consolidate as much as possible.

Material Handling Service Includes:

- Receiving and unloading your shipment from your carrier when it arrives at one of our docks.
- Storing your items in our warehouse up to 30 days
- Transporting your items to the show
- Placing your shipment in your booth space
- Removal of your empty containers to store during the show
- Return of the empty containers back to your booth at the close of the show
- Removal of your shipment from your booth back to the loading dock
- Reloading your shipment onto your carrier of choice (including TForce Freight, preferred show carrier).



Advance Warehouse Address

Goben Convention Services 1700 35th Street, Unit 102 Orlando, FL 32839

Must be received by Friday, January 20, 2023 Important Material Handling Dates

	Mark your Calendar
Shipments can start arriving at Advance Warehouse	Thursday, January 3, 2023
Last Day for Shipment to arrive at warehouse w/o surcharge	Tuesday, January 17, 2023
Last day for shipments to arrive at warehouse	Friday, January 20, 2023
Shipments can start arriving at Show Site	Tuesday, January 24, 2023

Freight Rates

Rates below include receipt of your shipment, delivery to your booth, removal, storage, return empty crates and at the end of the show movement of your shipment from the booth to the loading dock and reloading onto the designated truck. Charges for this service will be based on the inbound rate and rounded up to the nearest one hundred weight.

A 200lb minimum per shipment applies. (_____ pounds ÷ 100 = _____ Total CWT)

Plan	Description		Received At	Rate Per Cwt
А	Advance Shipments Received	January 3rd – January 20th	Warehouse	\$115.00
A+B	Late Shipment Surcharge	After January 17th	Warehouse	Additional 25%
С	Special Handling (see material handling information)		WH / SS	Additional 30%
D	Show Site Shipments	Scheduled on JANUARY 24TH	Show Site	\$120.00
E	Small Package Shipment	Total Shipment of 25lbs	Show Site	\$75.00
F	Returned to Warehouse	Prior Arrangements must be made		Call for pricing
G	Shrink Wrap + one ½ hour Labor Charge		Per Skid	\$25.00 plus labor
Н	Banding + one ½ hour Labor Charge		Per Linear Foot	\$1.25 plus labor
I	Shipments delivered before scheduled dates		WH / SS	Additional 25%
J	Misc.			

Shipment Payment Computation

Please Include Any Applicable Surcharges I.e. Late, Special Handling.

	Select Plans (A-J)	# Of Pieces	Weight Min 200Lbs	Rate/Cwt	Total
Shipment 1					
Shipment 2					
Shipment 3					
Shipment 4					
Shipment 5					

Please take note of ORDER DEADLINE FOR MATERIAL HANDLING/ SHIPMENTS LISTED ON THIS FORM.

THIS FORM MUST BE ACCOMPANIED BY: CREDIT CARD BILLING AUTHORIZATION or the THIRD PARTY CREDIT CARD BILLING FORM. ORDERS WITHOUT PAYMENT CANNOT BE PROCESSED.

Exhibiting Company:	
Booth Number:	

Services Subotal Misc. Total

The following information is requested so that we may plan in advance and arrange for the proper equipment needed to offer the best possible service to you. We understand that your calculation is only an estimate. Invoicing will be done from the actual weight. Adjustments will be made accordingly.

SHIPMENTS WILL BE SENT TO:

□ ADVANCE WAREHOUSE

SHOW SITE

Incoming shipment

Shipped from (city)			
Carrier		Tracking/Pro #	
Shipping date		Expected arrival date	
No. of Pieces		Estimated weight	
Dimensions of largest piece	Height:	Width	Length:
Misc Requirements			

Additional incoming shipment (Different location)

Shipped from (city)			
Carrier		Tracking/Pro #	
Shipping date		Expected arrival date	
No. of Pieces		Estimated weight	
Dimensions of largest piece	Height:	Width	Length:
Misc Requirements			

Outgoing shipments

The below information is for back up should the on-site exhibitor fail to complete and turn in a bill of lading to Goben CS Personal.

Instructions for outgoing shipments

Ship To (Company)		Prepaid	Collect
Attention			
Address			
City/State/Zip			
Description			
No. of pieces	Total Weight		
Outbound Carrier	Pro #:		

Exhibiting Company:	
Booth Number:	





TO: Goben Convention Services 1700 35th Street, Unit 102 Orlando, FL 32839

ICACC / ACerS 2023

COMPANY NAME: _____

BOOTH NUMBER: _____

MUST BE DELIVERED BY: Friday, January 20, 2023

ADVANCE WAREHOUSE

MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY



TO: Goben Convention Services 1700 35th Street, Unit 102 Orlando, FL 32839

ICACC / ACerS 2023

COMPANY NAME: _____

BOOTH NUMBER: _____

MUST BE DELIVERED BY: Friday, January 20, 2023

ADVANCE WAREHOUSE





TO: Daytona Beach Ocean Center c/o Goben Convention Services 101 North Atlantic Ave. Daytona Beach, FL 32118

ICACC / ACerS 2023

COMPANY NAME: _____

BOOTH NUMBER: _____

MUST BE DELIVERED ON: Tuesday, January 24, 2023

SHOW SITE DELIVERY

MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY



TO: Daytona Beach Ocean Center c/o Goben Convention Services 101 North Atlantic Ave. Daytona Beach, FL 32118

ICACC / ACerS 2023

COMPANY NAME: _____

BOOTH NUMBER: _____

MUST BE DELIVERED ON: Tuesday, January 24, 2023

SHOW SITE DELIVERY

On behalf of Goben Convention Services we would like to thank you for letting us assist you during the show. We hope the following information will help assist and expedite your move-out.

Exhibitor move-out start time and clean/clear time

Day	Time
January 25, 2023	7:30pm - 12am

All exhibitors must be off the floor by

Beginning the move out time, exhibitors may begin to dismantle their booths. All empty containers will automatically be returned to booths. Please keep all aisles clear to enable Goben Convention Services to complete this process in an expeditious manner. If you have ordered labor to dismantle your booth, be sure to confirm the start time of your works by checking in with the Goben Convention Services; Service Desk.

No exceptions

Driver check-in & bills of lading deadlines

Driver Check In Date	Driver Check In Time
January 25, 2023	9:30pm
Re-Route Date	Re-Route Time
January 25, 2023	9:31pm

Bills of lading due to goben convention services desk by

12am



TForce Freight is the designated show carrier and a representative will be located at the Goben CS Service Desk. It is the exhibitor's responsibility to arrange outbound shipments with their designated carrier (If other than TForce Freight). Schedule your carrier to pick up your freight, directly from the exhibit hall. Your freight carrier MUST be checked in at the Goben Convention Services freight dock no later than the driver check in time and bills of lading deadlines listed on this sheet and in the exhibitor manual to guarantee pick-up. In the event that your designated carrier fails to check in, pick up, refuses acceptance or freight disposition is not provided, Goben Convention Services reserves the right to force/re-route such shipments. Exhibitors will be charged accordingly for this service. No liability will be assumed by show management, Goben Convention Services or any subcontractors as a result of such re-routing or handling.

A bill of lading must accompany ALL outbound shipments. Exhibit personnel MUST prepare the outbound bill of lading & make sure each piece of freight is labeled with the destination address prior to departing the show. This form may be obtained at the Goben Convention Services Service Desk. All bills of lading must be turned into the services desk when all your shipments are packed, labeled and ready to ship. Failure to complete and turn in a bill of lading will result in a half hour labor charge.

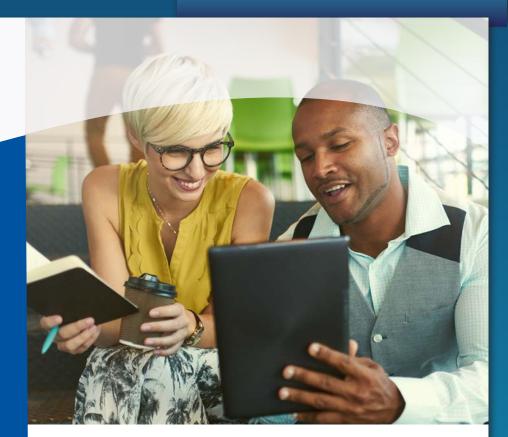
Goben CS will not be responsible for literature/product not properly packed and labeled by exhibit personnel.

DO NOT LEAVE BILLS OF LADING IN YOUR BOOTH!

goben Services



Get the Show on the Road



TForce Freight Trade Show

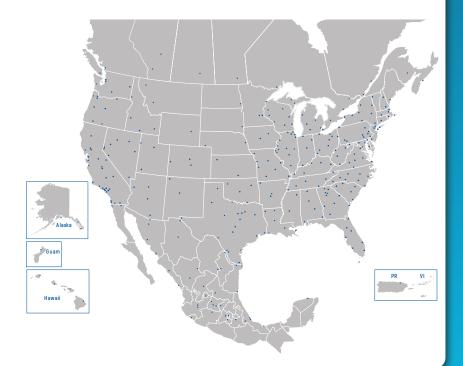
Your booth is the centerpiece of your company's trade show presence. If it doesn't arrive intact and on-time, your business could miss out on a golden opportunity to gain exposure within the industry.

At TForce Freight, we understand your trade show needs, and we're here to ensure your trade show shipping experience is easier than ever.

Whether your booth is headed for the advanced warehouse or direct to the show site, the TForce Freight Trade Show team can provide you with dependable transit times at the right price — ensuring that your trade show experience goes off without a hitch.

Vast Network Coverage

TForce Freight Trade Show has established a massive network of more than 200 facilities throughout the United States. Which allows us to provide you competitive time-in-transit speeds to and from all major trade show markets.



goben Goben



TForce Freight Trade Show Features & Benefits



Guaranteed On-time

We are so confident in our ground freight shipping that we guarantee it's delivered on-time, or your money back.*

Professional Assistance

TForce Freight has trade show specialists available 24/7 to assist you with pre-planning your show. As well as, on-site Regional Managers to assist you with any questions or concerns during the show.



Real-Time Tracking

Experience advanced real-time tracking with TForce Freight technology. You can monitor packages, documents, and high valued goods and assets as they make their way from the loading dock to your exhibit.

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Expedited Shipping

When you have a time-sensitive shipment that needs to be there, choose TForce Freight Expedited, and we'll put our seamless, multi-modal transportation network to work for you.



Faster Unloading

TForce Freight has developed strong relationships with several of the largest general service contractors, granting TForce Freight Trade Show with "Official Show Carrier" status at select venues. This allows TForce Freight to use a dedicated delivery door at the event, speeding up the delivery process.



Caravan Service

TForce Freight Trade Show has established a caravan service between select show locations. By joining the caravan you'll streamline your shipments and have your booth delivered to our advanced warehouse days before the show starts.

For more information or to schedule a pickup, please contact TForce Freight Trade Show at: 800-988-9889 or tforcefreight.com

*Applies for trade show deliveries only. No-fee guarantee applies for shipments rated on current 560/525 tariff only. Shipments rated on customized rates are eligible for a "fee-based" guaranteed service. Certain restrictions apply. See rules tariff for more information.





TForce Freight Trade Show Services Outbound Shipping

TForce Freight, the official trade show carrier, is providing the following outbound shipping service. If you have any questions or need assistance, please call our Trade Show Services Team at 1 (800) 988-9889 today!

Don't wait! Complete this form and bring it back to the TForce Freight representative at the service desk the day before the show closes!

Instructions

1. Prior to the end of the show, pick up a Bill of Lading form, shipping labels and Small Shipment Description form from the exhibitor service desk. Shipments going to multiple destinations require a separate Bill of Lading for each shipment.

2. While at the trade show, see the TForce Freight representative to make arrangements to use the Fast Track shipping process available by using the Official Show Carrier.

3. At the close of the show, apply shipping labels to each piece and leave all freight pieces in your booth area.

- 4. Complete the Bill of Lading, particularly the "Address" portion and all shaded fields. Note TForce Freight as your carrier and indicate the delivery date needed.
- 5. After completing the Bill of Lading, return it to the exhibitor service desk before departing from show site.

Outbound Shipping Service Form		
The following services are available. Please check th	ne appropriate box.	
Truck/Ground Service: 2-5 day service	Air Freight/Expedited Service: Guaranteed service for time-critical shipments.	
Order Information		
Booth #: Company Name:	Card Type (circle one): AmEx Visa MasterCard	
*For your convenience, we will use this authorization to charge your cred your shipment as required by your Trade Show Representative. I certify th	lit card account for shipping and any additional charges that may occur in handling hat I have read and agree with the above statement. Initial here:	
Cardholder Name:	Cardholder Phone:	
Credit Card Number:	Expiration Date: CVV:	
Credit Card Billing Address:		
City:	State: Zip Code:	
Signature:		
* By signing above, you agree to the terms and conditions as described o	n this payment form.	
or TForce Freight use only:		